

**You — Please update your info**  
HI



Hi



Chat started  
Hanami Yuri joined the chat



**Hanami Yuri**  
hi



Hi, how can we help you today? =)

**You — Please update your info**  
Hi Yuri.



My ID is [297617](#). Can you check if GA4W-0104962 has spare key



**Hanami Yuri**  
hold on



no sorry



it's got a smart key only with E/G Push start button



but no spare

**You — Please update your info**

is it possible to change the language to English for the car



**Hanami Yuri**

you mean the navi?



i'll check witho our tech staffs



hold on

**You — Please update your info**

it has a Faulty Air Condition



**Hanami Yuri**

yes sorry



but we can have it fixed for additional cost before shipment

**You — Please update your info**

It seems the unit is not very clean then





**Hanami Yuri**

well, the exterior has been repainted



which is not so clean



how much are you willing to pay for this one?

**You — Please update your info**  
what is wrong with the AirCon



**Hanami Yuri**

there is no detailed information regarding the aircon.



it could not be working



we can get a quote to have it fixed or replaced it need be

**You — Please update your info**  
I was dealing with Sayuri on this but I know she is sleeping



**Hanami Yuri**

yes she's coming in 8hrs time



would you like to wait for her?



you can also  
send her an  
email so when  
she's in she  
can contact  
you

**You — Please update your info**  
Hi Yuri



Chat started  
Jedo Suda joined the chat



**Jedo Suda**  
hello



welcome to IBC JAPAN



this is Jedo Suda



how can i help you

**You — Please update your info**  
Can I talk to Yuri



**Jedo Suda**  
Yuri is still on break sir

**You — Please update your info**  
How much is it to fix faulty Air con  
for



GA4W-0104962



she was to check for  
me on that



**Jedo Suda**  
she will be back in few  
minutes from now sir

**You — Please update  
your info**  
what is the best price  
for GA4W-0104962



**Jedo Suda**  
ok sir let me check for you



hold on



can i have your customer ID  
please

**You — Please update your info**  
[297617](#)



[297617](#)





**Jedo Suda**  
USD [12050](#)  
sir is the best  
price

**You — Please update your info**  
my best is [10000](#)



**Jedo Suda**  
ok hold on sir



hi sir



USD [10800](#) is  
the last price

**You — Please update your info**  
what challenges does the unit have



**Jedo Suda**  
P/S, A/C, P/W,  
ABS, ESC, 3  
Air Bag, Smart  
Key, Auto  
Aircon, Audio  
Control  
Steering  
Switch, Auto  
Head Light  
System, Back  
Monitor, CD  
Player, Cruise  
Control,  
NAVI(HDD),  
HDD Music,  
Retractable  
Power Wing  
Mirror, Smart  
Key with E/G  
Push Start  
Button, Idling  
Stop, Fog



Lamp, HID, 5  
Seater

**You — Please update your info**  
Those I can see them on the page



Any dent



**Jedo Suda**  
Condition Notes  
Interior: Faulty Air Condition



thats all sir



no dent



shinny like a  
sun sir

**You — Please update your info**  
ha ha ha. my last offer is [10000](#)



is the Air con fautly or it is gas or  
freon



is the Air con fautly or it is gas or  
freon refill needed



After reviewing the features can I give  
you another offer



is it an accident car



**Jedo Suda**  
no sir

**You — Please update your info**  
is the Air con faulty or it is gas or  
freon refill needed



**Jedo Suda**  
faulty sir



hold on isr give me time I just  
send the Tech department to  
check the unit if what is the  
real problem of the aircon



so we will know the real  
problem



because it only indicate faulty  
air con

**You — Please update your info**  
thank you.



After reviewing the features can I give  
you another offer



**Jedo Suda**  
sure sir

**You — Please update your info**  
thank you for your permission



I wish to change my offer from  
[10000](#) to \$9300



**Jedo Suda**  
let us see sir



after the tech  
admin will  
see the  
damage of  
the  
aircontion

**You — Please update your info**  
Also you you look at the truck, on the  
left side ti seems to have a dent



Also you can see it is very dirty and I  
will incur a lot of cost to clean it.  
Are you there. I asked a question

