



Alexander Rampersad

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Email: ajrampersad@gmail.com

August 10, 2019

To whom it may concern,

I, Alexander Rampersad hereby apply for a sales-based vacancy at your firm. I'm 36 years of age and I currently reside at the above address. It is my career aspiration to be a valuable and knowledgeable member of your firm if granted the opportunity.

I have been working in the Foreign Used Vehicle Industry since the year 2000. Since then I have imported hundreds of vehicles into Trinidad & Tobago while working for three very reputable companies, Skyline Auto Imports, Andson Motors and SBT Japan.

My biggest interest is new technology and I believe that my knowledge combined with aforementioned practical experiences will enable me to glean an understanding of the level of professionalism and dedication that is required for long term success.

I am hardworking, honest and a determined individual, eager to make a success of whatever challenges are presented to me. Thus, it is with genuine interest that I enclose my resume for your review and very kind consideration.

I look forward to the opportunity to meet with you to discuss how my experience and determination can beneficially contribute towards your firm. Should you require any additional information or wish to meet with me, my contact information is listed above.

Thank you for taking the time to review my resume. I look forward to talking with you.

Respectfully yours,

Alexander Rampersad

Resume

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Objective

Acceptance in an organization which signifies growth and continuous existence in today's rapid and ever-changing environment. Thus enabling one to learn and at the same time, demonstrate one's ability to achieve full potential in all areas.

Personal Information

Date of Birth: March 04, 1983

Gender: Male

Marital Status: Single

Nationality: Trinidadian

Experience

Trinidad & Tobago Service Provider

October 2017 – December 2018

SBT Japan

Yokohama, Japan

The Trinidad & Tobago Service Provider (or Sales Coordinator) is engaged in the conduct of the general business or rendering Sales services including telemarketing, order processing, customer care and support, technical support, and other related services. No office, work at home job, everything is done online.

Sales Representative

August 2017 – September 2017

SBT Japan (Trinidad & Tobago)

Valsayn, Trinidad

Connecting with customers to sell pre-owned vehicles from Japan.

Part time Field Engineer

September 2016 – July 2017

Global Technology Coverage

Fujairah, United Arab Emirates

Offering Break fix, Rollouts, CISCO Support, Outsourced IT Resource, Data Center Support, Remote IT Support, End User Computing and Service Desk services to various companies GTC support in Trinidad & Tobago. The frequency of work is 2 to 5 times a month.

Technology Consultant

October 2010 – February 2016

Deep Thought Computers

Penal, Trinidad

Technology consulting company offering solutions such as structured cabling, custom servers and workstations, data backup/recovery, Cisco VOIP systems, network printers, CCTV camera surveillance systems, wireless networks, home theater systems, GPS, home theater projection systems and alarm systems.

Major clients include...

- Kaizen Environmental Services (Trinidad) Limited
- Halo Technologies Limited
- Trinidad Arthroplasty Services Limited
- Range Resources Trinidad Limited
- The Hip and Knee Clinic
- Trincan Oil Limited
- Trinidad Orthopedics Limited
- SolutionOne Technologies Limited

Information Technology Manager

March 2008 – October 2010

SolutionOne Technologies Limited

San Fernando, Trinidad

Main duties include managing the company network and computer systems as well as research regarding new and existing solutions for my company. Design and installation of SOTL LAN. Design/Installation/Maintenance of custom domain controller, network printers, Video surveillance system and all company notebook and desktop computers on and off site. I also offered consultancy services to companies outside of SOTL, major projects include the following...

- Supply of IT equipment to the University of Trinidad and Tobago.
- Supply and installation of structured cabling to Republic Bank Limited.
- Supply and installation of structured cabling and IT equipment to NIDCO.
- Supply, install and maintenance of Domain controller to Kaizen Environmental.

IT/Administration

October 2000 – March 2003

Skyline Auto Imports

Penal, Trinidad

Importation of used (Roll On/Roll Off and "Completely Knocked Down") vehicles from Japan. Main duties included sourcing vehicles at auctions and various used vehicle yards. Also "knocking down" of vehicles, packing containers for shipping, customs clearance, vehicle registration, vehicle maintenance and managing a staff of seven. Design and maintenance of website www.skylineimports.com was my real job for this was our major sales strategy. Features were online stock database, online payment system and Japanese domestic market chassis number verification system (manufactured year). We had a small network at our office/home with <10 users with access to our intranet site for sales purposes and access to online auction systems in Japan. I also built custom clone PCs aliased Skyline GTR This was quite a success with over 100 configurations sold!

Sales Manager

December 1999 – October 2000

Jag Imports

Penal, Trinidad

Importation of used vehicles from Japan, main duties include local sales strategy, sourcing of cars from Japan via internet dealers, customs clearance, vehicle registration and maintenance. I also designed and maintained the company's website where we feature an online stock database and a picture archive of Japanese domestic vehicles.

Computer Technician

February 1999 – December 1999

Computer Warehouse Co. Limited

Debe, Trinidad

On site and in-shop personal computer repairs, troubleshooting hardware and software, upgrades, virus and spyware removal. My main work area was south Trinidad (San Fernando – Cedros – Mayaro – Princess Town).

SysOp (System Operator/Administrator)

1996

Generation X Bulletin Board System

Siparia, Trinidad

I was 13 years of age and very intrigued by computers, especially since I built my new computer with a CD-ROM drive, soundcard and a modem, I used to send the phone bill sky high calling all those different BBS's in Trinidad and abroad. My friend Ivor Reid and I decided to implement a FREE discussion forum since we couldn't get connected to the Internet with TSTT. Generation X bulletin board system was setup and running I think it was around the beginning of 1996, I could be wrong, it was so long ago but I remember it was when TSTT was offering dialup internet access. I had taken out my account and for weeks, no one could log in. The only way we got internet was to dial-up to Opus Network and use the trial internet from there (that's how I got the BBS software in the first place). (Thanks Peter Wimborne!). When Internet access from TSTT was running smoothly we shut down the BBS, because most of the time the phone was on the 'net. When we shut down, we had over 100 registered users. The most popular feature was the chat. We had setup a virtual girl, it was quite intelligent and she picked up information from every session.

Education

International Diploma in Computer Studies, National Computer Centre (UK)

CompTIA Network+

October 2005 – October 2006

SAM Caribbean Limited (Training Only)

Blanche Fraser Street, San Fernando

CompTIA A+

MCP (Microsoft Certified Professional)

2003

BorderCom International

Naparima Mayaro Road, San Fernando

MCSE (Microsoft Certified Systems Engineer) on Windows 2000

2000

Institute of Tertiary Tutors (Training Only)

Chancery Lane, San Fernando

Computer Literacy I

2000

National Energy Skills Center

S.S. Erin Road, Debe

GCE Ordinary Levels

- **English Language B(b)**
- **Computer Studies B(b)**

1999

Daniel Educational Community

Coffee Street, San Fernando

Skills

<u>Skill</u>	<u>Level</u>	<u>Experience</u>
Customer Service & Support	Expert	22 years
Digital Audio/Video Software/Hardware	Expert	20 years
Remote Access Software	Expert	20 years
Network Administration	Expert	20 years
Data Recovery/Virus Removal	Expert	20 years
Computer (Desktop/Notebook) Hardware	Expert	20 years
Microsoft Windows: MS-DOS/9x/NT based	Expert	20 years (Janus - Threshold)
Microsoft Office Suite	Expert	20 years (Office 4.3 – Office 2016)

Web Design	Intermediate	12 years
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Interest/Hobbies

My hobbies also include Audio/Video technology, Computers, Internet, Wikipedia, Digital photography, Nature trips esp. beaches, Environmental Sciences, Good movies, Informative documentaries, Metal and Electronic Music, Dogs & Cats, Science & Technology, Cooking, Swimming, Astronomy, Japanese vehicles/culture, experiencing new things, meeting new places and visiting new faces!

References

<p style="text-align: center;">Jovy Choonie Director Halo Technologies Limited Debe, Trinidad +1-868-334-0817</p>	<p style="text-align: center;">Shin Sato Business Development Div. Heavy Machinery Manager SBT Co. Ltd. Yokohama, Japan E-mail: satos8420@sbtjapan.com Skype: satossbt Mobile:080-8821-0173</p>
<p style="text-align: center;">Roy Rampersad Engineering Consultant WBF Services San Fernando, Trinidad 1-868-290-4455</p>	<p style="text-align: center;">Cesar Lugo Mikami Sales Department / Caribbean Division SBT Co. Ltd. Yokohama, Japan E-Mail: cesarmikami8795@sbtjapan.com Skype: cesarmikami8795 TEL: +81-45-290-9485 ext.8795</p>
<p style="text-align: center;">Liz Harford Chief Financial Officer Range Resources Trinidad Limited San Fernando, Trinidad 1-868-367-1001</p>	<p style="text-align: center;">Lenin Rampersad Director SolutionOne Technologies Limited Penal, Trinidad 1-868-290-2277</p>